

Ministerial Regulation
On Sanatorium Name and Display of Sanatorium Name,
Sanatorium Practitioner, Treatment/Service Rates and Patient’s Rights Details
B.E. 2558 (2015)

By virtue of Article 6 Paragraph One, Article 18 (5) and Article 32 Paragraph Two of the Sanatorium Act B.E. 2541 (1998), the Minister of Health hereby issues this regulation as follows:

Clause 1 The following ministerial regulations shall be repealed:

- (1) The Ministerial Regulation on Sanatorium Name B.E. 2545 (2002)
- (2) The Ministerial Regulation on Display of Sanatorium Name, Sanatorium Practitioners, Treatment/Service Rates and Patient’s Rights details B.E. 2545 (2002).

Clause 2 In this ministerial regulation,

“Non-overnight sanatorium” means the medical clinic type of sanatoriums according to the ministerial regulation on Characteristics of Sanatoriums and Sanatorium Services.

“Overnight sanatorium” means the hospital type of sanatoriums according to the ministerial regulation on Characteristics of Sanatoriums and Sanatorium Services.

Clause 3 Applicants for a license to operate a sanatorium business must arrange to designate a sanatorium name in compliance with the following requirements:

- (1) The prefix or suffix of a sanatorium name must include the characteristics of the sanatorium and sanatorium services indicated in the license application.
- (2) There must not be any wording or phrase in the sanatorium name that may induce, exaggerate or mislead the fundamental nature of the sanatorium business.
- (3) A sanatorium name that indicates or contains a reference to the monarchy shall not be permitted without a royal permission.

Clause 4 Non-overnight sanatoriums that are located in the same district or the same area as other non-overnight or overnight sanatoriums must not have the same name unless the applicant for a license to operate a new sanatorium business is the same person or juristic person as the licensee of the old sanatorium business, or has obtained a letter of consent to use the same sanatorium name from the licensee of the old sanatorium business. Such sanatorium names must contain an alphabetical or numerical suffix.

Clause 5 Licensees must openly display the following details of the licensed sanatorium name on at least one signage:

(1) There must be a signage displaying the sanatorium name in Thai. In the case that the name in foreign language is displayed, the foreign alphabets must be smaller than the Thai alphabets. The sanatorium characteristics, including the specialized sanatorium or the sanatorium for specific type of patients, must be indicated on the signage

(2) Sanatorium name signage must be rectangular in shape, with at least forty centimeters wide and one hundred and twenty centimeters long. The alphabets of the sanatorium name must be at least ten centimeters high while the alphabets identifying available services as well as the sanatorium's license number and the number of available hospital beds in an overnight sanatorium must be at least five centimeters high.

(3) Sanatorium name signage must be displayed in the sanatorium's compound or building and must be distinctively observed from outside.

(4) Sanatorium name and its contact details must appear on its medical record documents, medicine packages or medicine labels or medical supplies.

Clause 6 Non-overnight sanatorium name signage must have white background and the following color code for alphabets:

- (1) Green for medical clinics
- (2) Purple for dental clinics
- (3) Light blue for nursing and midwifery clinics
- (4) Pink for physical therapy clinics
- (5) Dark red for medical technology clinics
- (6) Dark blue for Thai traditional medicine clinics
- (7) Brown for general practice clinics
- (8) Green for specialized medical clinics
Purple for specialized dental clinics
- (9) Dark green for polyclinics

Clause 7 Overnight sanatorium name signage must have white background and the following color code for alphabets:

- (1) Green for general hospitals
- (2) Purple for dental hospitals
- (3) Light blue for nursing and midwifery hospitals
- (4) Pink for physical therapy hospitals
- (5) Dark blue for Thai traditional medicine hospitals
- (6) Green for specialized hospitals
- (7) Yellow for hospitals for special patient group

Clause 8 Licensees must openly and distinctively display the following details of the sanatorium practitioners who practice in the licensed sanatorium:

(1) Non-overnight sanatoriums must provide clear and legible signage displaying the sanatorium practitioners' first and last names and their specialized discipline as well as their professional license numbers. The signage must bear their photographs, taken no longer than one year ago, which are at least eight centimeters wide and thirteen centimeters long. The signage, with dark blue background and white alphabets, must be put up in patient's visiting areas.

(2) Overnight sanatoriums must provide clear and legible signage displaying the sanatorium practitioners' first and last names and their specialized discipline as well as their professional license numbers to be put up in patient's visiting areas.

Clause 9 Licensees must openly and distinctively display the treatment/service rates, as required by Article 33 Paragraph One, in the licensed sanatoriums. The said rates must be provided in to forms of announcement boards, brochures, booklets, files or computerized program for patient's information. Clearly legible signage, in Thai alphabets not less than ten centimeters high, informing patients where they can enquire about treatment/service rates, must be put up in areas where they can easily be observed.

Clause 10 Licensees must openly and distinctively display details of patient's rights in the licensed sanatoriums. Clearly legible signage, in Thai alphabets not less than one centimeter high, must be put up in both the out-patient and in-patient departments of an overnight sanatorium.

Clause 11 Non-overnight sanatoriums with a license to operate a sanatorium business and a license to operate a sanatorium, which have been granted prior to the date that this ministerial regulation comes into force, must arrange to designate the sanatorium name together with details of the sanatorium name, sanatorium practitioners, treatment/ service rates and patient's rights specified in this ministerial regulation within ninety days from the date that this ministerial regulation comes into force.

Clause 12 Overnight sanatoriums with a license to operate a sanatorium business and a license to operate a sanatorium, which have been granted prior to the date that this ministerial regulation comes into force, must arrange to designate the sanatorium name together with details of the sanatorium name, sanatorium practitioners, treatment/ service rates and patient's rights specified in this ministerial regulation within one hundred and eighty days from the date that this ministerial regulation comes into force.

Given on the 23th March B.E 2558 (2015)

Rajata Rajatanavin
Minister of Public Health

